**IDEATION PHASE**

**DEFINE THE PROBLEM STATEMENTS**

| **Date** | **02 Nov 2023** |
| --- | --- |
| **TEAM ID** | **NM2023TMID02425** |
| **Project name** | APPLICATION TO MAKE THE GAS FILLING STATION EASY USING CRM |

| **Problem statements**  **(ps)** | **I am** | **I'm trying to** | **But** | **Because** | **Which makes me feel** |
| --- | --- | --- | --- | --- | --- |
| **Ps-1** | manager | **Hire the people** | **Takes more time** | **To search in more websites** | **frustated** |
| **Ps-2** | **consumer** | **To contact with manager** | **Changed for different cases** | **Create some confusions** | **Confused state** |



